

## **Rules and Procedures of the Special Information Session of the Members (the “Webinar”)**

1. The purpose of the Webinar is to present the members of Prospera Credit Union (the “Credit Union”) with the audited financial statements for the year ended December 31, 2024 (the “2024 Financial Statements”), and to provide members with an opportunity to discuss the financial performance of the Credit Union for the financial year ended December 31, 2024.
2. The only matter to be discussed during the Webinar is the financial performance of the Credit Union for the financial year ended December 31, 2024. No other matter(s) will be addressed during the Webinar.
3. As the virtual Webinar format does not allow for live discussion with participants, members who wish to ask questions in connection with the 2024 Financial Statements can do so by using the question and answer (“Q&A”) feature. To submit a question, click the 'Q&A' icon at the top of your screen, enter your name and branch location, and submit your question. Questions in connection with any other matter(s) will not be addressed.
4. Questions may be submitted throughout the webinar, however, questions will be addressed in the order that they are received during the question-and-answer period that will be held at the conclusion of the presentation of the 2024 Financial Statements.
5. Should the panelists receive more than two questions from the same member, the panelists will address questions from other members before proceeding to answer those additional questions.
6. No member may attend the Webinar by proxy.